

PROMOTION DETAILS
"TAP PBVN VISA – RIDE METRO NOW"

1. Program Name:

" TAP PBVN VISA – RIDE METRO NOW ".

2. Eligible cards.

PBVN card in an active state.

3. Promotion content:

Ride Hanoi Metro for free

Option 1: Tap PBVN Visa – Go Metro

Option 2: Purchase Tickets via the Hanoi Metro App

- Download the Hanoi Metro App
- Verify your account using Citizen ID integrated with VNeID
- Receive a QR code on the app and scan it at the ticket gate

4. Terms and Conditions:

- Implemented under Plan No. 428/KH-BCA-BXD-UBNDHN
- Valid from 10 October 2025 until the promotional budget is exhausted (expected until 28 February 2026)
- Applicable on the entire Hanoi Metro Line 2A (Cat Linh – Ha Dong)
- Applicable to single-ride payments made via Visa cards or the Hanoi Metro App
- Not applicable to monthly passes
- All Offers are applicable for Eligible Cards issued in Vietnam only.
- Any queries and/or complaints relating to Offer eligibility shall be directed to UrBox's Hotline at 1900 299 232 (from 08:00 AM to 10:00 PM everyday), who will assist to liaise with Visa and Starbucks.
- Privileges cannot be exchanged for cash or used in conjunction with other promotional programs, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.
- Visa & the participating Merchant reserve the right to suspend, cancel or modify the Offer and Terms & Conditions at anytime without prior notice.
- In the case of any dispute, the decision of Visa shall be final.
- For the avoidance of doubt, while Visa has facilitated this Offer for the benefit of Visa cardholders, the Merchant is the sole provider of all goods and/or services and/or prizes under this offer. Accordingly, the Visa Cardholder understands, acknowledges and agrees that the procurement by him/her of any goods and/or services and/or prizes under this Offer shall constitute a contract solely between the Merchant and him/her, and Visa is not, nor will become, a party thereto.
- By utilizing or attempting to utilize any of the goods, prizes and services under this Offer, the Visa Cardholder understands, acknowledges and agrees that to the fullest extent permitted by

law, Visa shall not be liable to any person for any loss, damage, expenses or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer.

5. Contact information:

For any inquiries or assistance, please contact Public Bank Vietnam's Branches/Transaction Offices nationwide or Card Services Department at 1800 599 930.