

PROMOTION DETAILS

"Daily Happiness – Enjoy your Starbucks"

1. Program Name:

" Daily Happiness – Enjoy your Starbucks ".

2. Eligible cards.

PBVN Visa credit card (Classic, Gold, Platinum, Signature) and PBVN Visa international debit card. The card is in an active state.

3. Eligible customers:

PBVN Visa credit cardholders (Classic/Gold/Platinum/Signature) and PBVN Visa international debit cards.

4. Promotion content:

| Program | Promotion content | Promotion Period | Eligible Cards | Promotion Locations | Preferential goods |
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| Program 1 | <p>Free upsize when paying with PBVN Visa card at all Starbucks stores</p> <p><u>Eligible transactions:</u> Any contactless shopping transaction of Promotional product using PBVN Visa Card to pay at any Promotional location during the Promotion Period will be entitled to an upsize of VND 12,000 per drink for free. The offer is applicable on all days and there is no limit to the number of times the promotion is per item single.</p> | From now until December 31, 2024. | PBVN Visa credit card (Classic, Gold, Platinum, Signature) and PBVN Visa international debit card. | All Starbucks stores operated across Vietnam. | Any Tall, Grande and/ or Venti-sized beverage offered by Starbucks Vietnam. |
| Program 2 | <p>Free food of choice when paying with PBVN Visa Signature card at all Starbucks Reserve™ stores</p> <p>The offer is applied on all dates and there is no</p> | From now until December 31, 2024. | PBVN Visa Signature card. | All Starbucks Reserve™ Vietnam stores operated | Any Reserve signature beverage offered by Starbucks Reserve Vietnam using PBVN Visa Signature Card. |

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| | limit to the number of offers per invoice. | | | across Vietnam. | |
| Program 3 | <p>Evening Chill: Exclusive combo set combo of 1 Carrot Cake + 1 hand picked Limited Time Offer (LOT) drink in Grande only at VND 120,000 when tap to pay with Visa cards at selected Starbucks stores. Do not change the choice of food and drinks other than the combo set. The offer is only applicable to in-store purchases and cannot be applied in conjunction with other promotions.</p> | From now until November 04, 2024 (Monday to Friday) from 18:00 until closing. | PBVN Visa credit card (Classic, Gold, Platinum, Signature) and PBVN Visa international debit card. | All Starbucks stores in Ho Chi Minh City, Binh Duong, Bien Hoa, Da Nang, Hoi An, Hanoi, Hai Phong, Nha Trang. | Any exclusive combo offered under Evening Chill campaign by Starbucks Vietnam. |
| Program 4 | <p>Happy Tuesday: Double joy, double Starbucks stars every Tuesday when paying with a Visa card at all Starbucks stores</p> <p><u>Eligible Transactions:</u> Any contactless purchase of promotion product using PBVN Visa Card at any promotion location within the Promotion Period will be x2 Starbucks stars for every VND 80,000 spent on Tuesday. The offer is only applicable to PBVN Visa Cardholders who earn star points via the Starbucks Vietnam app and request to purchase directly at the store. Not applicable</p> | From now until November 04, 2024 (every Tuesday) | PBVN Visa credit card (Classic, Gold, Platinum, Signature) and PBVN Visa international debit card. | All Starbucks stores operated across Vietnam. | Any successful purchase at Starbucks by PBVN Visa Card. |

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| | in conjunction with other promotions. | | | | |
| Program 5 | <p>Free food of choice when tap to pay with Visa Signature cards at selected airport-based Starbucks stores.</p> <p>Any purchase of Promotion Product above VND 120,000 with PBVN Visa Signature at any promotion location within the promotion period will be eligible for one food of choice per bill. Offer is available everyday for in-store purchase only and no cap is set per bill.</p> | From now until December 31, 2024. | PBVN Visa Signature card. | <p>Starbucks business outlets in airports behind security gates in Vietnam, including:</p> <ul style="list-style-type: none"> • Noi Bai Airport Domestic Terminal - Gate 02 • Noi Bai Airport Domestic Terminal - Gate 12 • Noi Bai Airport Domestic Terminal - Gate 06 • Noi Bai Airport International Terminal - Gate 22 • Noi Bai Airport International Terminal - Gate 34 | Any successful purchase of food or drinks over 120,000 VND at Starbucks by PBVN Visa Signature. |

5. Terms and Conditions:

- All offers are only applicable to PBVN Visa Cards issued in Vietnam. For any questions and/or complaints related to the Promotion rules, please contact UrBox Call Center directly at **1900 299 232** (from 8:00 to 22:00 daily), which will support contacting Visa and Starbucks.
- Offers cannot be redeemed for cash or used in conjunction with other promotions, discounts, coupons or special offers, except as otherwise noted. Visa and its suppliers reserve the right

to suspend, cancel or change the Offer and the Terms and Conditions at any time without prior notice.

- The offer is shown according to the information provided by the supplier. Any claims and disputes arising out of the purchase or intention to purchase goods and/or services under this offer ("Claims") will be resolved directly between the cardholder and the supplier. Visa cardholders will not make a claim against Visa.
- In the event of a dispute, Visa's decision is final.
- For the avoidance of doubt, while Visa facilitates cardholders to enjoy this offer, the card acceptor is the provider of all goods and/or services for this offer. Therefore, the cardholder understands and accepts that the purchase of goods and/or services under this offer will form a contract between the cardholder and the supplier and Visa is not a party to this contract
- By using or intending to use the goods and services under this Offer, the cardholder understands and accepts that Visa will not be liable for any loss, loss, expense or claim (indirect or direct) related to injury, death, misrepresentation, any loss or loss arising out of or in connection with the use or intended use of the offer or the goods and/or services provided under this offer

6. Contact information:

For any questions, please contact Card Service 247: **1800 599 930** or Public Bank Vietnam's Branches/ TBs.